

**MEDIATION SERVICES OF MAUI
INVITES EMPLOYERS TO SCHEDULE A TRAINING**

Managing and Resolving Workplace Conflict



**Communication
Problem Solving
Team Building**

Empower your employees with communication and conflict resolution skills.

As employees learn to resolve conflicts on their own, managers face fewer interruptions and productivity increases. Managers, employees and customers benefit when the company is more productive and harmonious. MSM has offered trainings to government agencies, schools, nonprofits and businesses.



Conflict in the workplace is widespread and costly.

At it's worst, 60% of management time and energy is spent dealing with employee conflict.

This results in high turnover, grievances, lawsuits, absenteeism, and low productivity.

The good news is that well-managed conflict can be a force for positive change.

About the trainer:

Claudia Wahl is a mediator, trainer, and facilitator. She is the former Executive Director of Mediation Services of Maui where she continues to train new mediators for the agency, and provides training for businesses. Claudia has a Master's Degree in Negotiation, Conflict Resolution and Peace Building and is a lecturer with the University of Hawaii where she teaches Peace and Conflict Education classes.

**For more information
or to schedule a training
onsite at your business
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